

# **A & C Driving School**

## **T&CS, CANCELLATION AND REFUND POLICY**

All lessons are booked with the full intention of them being delivered by you're A & C Driving School Instructor, however, in the unlikely event that it becomes necessary for us to cancel a lesson, we will endeavour to provide you with as much notice as possible and we will always seek to offer you an alternative time or date that is suitable for you. Should this not be possible, then upon your request, the lesson fee (if prepaid) will be refunded to you in full.

If you should need to cancel or change the date or time of a lesson, A & C Driving School requires a minimum of 48 hours notice, so that we can re-book the Instructor's time. Should you be unable to keep to your booked appointment and give less than 48 hours notice, then your lesson fee will still be due for payment and it will NOT be refunded if it has been prepaid.

Any gift vouchers have to be used or cancelled/refunded within 6 months of the purchase date.

No refunds will be allocated on partially completed block booked lessons and gift voucher packages.

If upon arrival for a lesson, your A & C Driving Instructor deems that a pupil is unfit to undertake the lesson due, for example, to the effects of drugs or alcohol, then the Instructor will NOT continue with the lesson, however the pupil will be liable for the full cost of the duration of the lesson period which they had booked.

When booking a course of 12 EDT lessons, please be aware that the 12 lessons are the minimum a learner driver must take as laid down by the RSA (Road Safety Authority).

Filler lessons or Practice lessons may be required in addition to the EDT course. These extra lessons are not included in the price quoted when booking the EDT course.

All purchases made through A & C Driving School are subject to a 14-day cooling off period. Once any of the services have not been availed of during the 14 days the purchase may be cancelled and a full refund obtained.

Ciarán Morrison          RSA - Approved Driving Instructor

A & C Driving School

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